

ICN Network Operations Center

ICN Service Desk

Contact via:

Fiber Phone (in Rooms) or
Des Moines local calls

242-3182

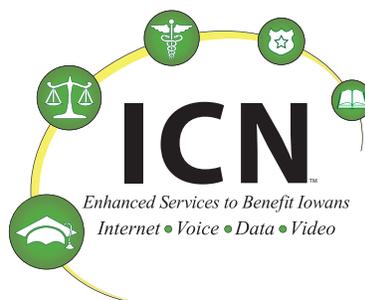
Statewide

515-242-3182

Report problems as soon as they happen!

Try to have the following information on hand when contacting the ICN Service Desk:

1. Reservation number
2. Node number of the site(s) with problem(s)
3. Start/end times of session
4. Name of session
5. Problem(s) and how many sites affected



www.icn.iowa.gov