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To ICN Authorized Users:

For over 20 years, ICN users have relied on the ICN's full-motion MPEG2 videoconferencing service to enable their distance learning, telemedicine, training, and administrative applications. This service has been an integral part of our customer's daily operations to deliver their programs, content, and services. MPEG videoconferencing has generated well over 4 million hours of usage over the last two decades.

As with any technology, advancements are made to improve the efficiency, lower costs, and make it easier for people to use. Videoconferencing is no different. Advancements in IP videoconferencing services and applications allow for mobility, space flexibility, lower operational costs, and simpler and easy-to-use interfaces. With these advancements in mind, the ICN is announcing the MPEG videoconferencing service will be end-of-life on June 30, 2018.

After this date, MPEG2 videoconferencing will no longer be offered or supported by the ICN. The ICN currently offers our Video@LightSpeed IP videoconference service as a bridge and replacement for the MPEG2 platform. In addition, the ICN offers additional communication tools to enable our user's content, programs, and meetings such as Unified Communications, voice conferencing services, and high-speed Internet to empower our customer's own applications.

Although over three years away, the MPEG2 videoconference service end-of-life date is announced now to help facilitate our customer's planning to move to IP videoconferencing. ICN's Account Consultants can assist users in explaining transition options and work at planning changes as it relates to budgeting and operational issues. The ICN will bring our extensive experience in videoconferencing, Internet, and telecommunications to help our customers meet their communication needs now and into the future.

You can find out more about ICN's Video@LightSpeed service at [www.icn.iowa.gov/services/video](http://www.icn.iowa.gov/services/video). If you have questions regarding the MPEG2 sunset date please contact your Account Consultant or Phil Groner at [phil.groner@iowa.gov](mailto:phil.groner@iowa.gov) or 515-725-4761.

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