

# Broadband Facts

## Iowa Communications Network (ICN)

### ICN Government Rate – 500Mb

Fixed Broadband Consumer Disclosure

#### Monthly Price

**\$4640.00**

This Monthly Price is not an introductory rate. This Monthly Price does not require a contract. Price does not include discounts.

Length of contract	Month to Month
Installation Fee	\$500.00
Early Termination Fee	None
Government Taxes	Varies by Location
Construction charges may apply	

#### Discounts & Bundles

Promotional discounts may be available for services at certain customer locations. Option to use your own internet equipment.

#### Speeds Provided with Plan

Typical Download Speed	Up to 500 Mbps
Typical Upload Speed	Up to 500 Mbps
Typical Latency	15.0 milliseconds or less

**Data Included with Monthly Price** - Unlimited Data  
Charges for Additional Data Usage N/A

#### Network Management Policy

<https://icn.iowa.gov/network-management>

#### Privacy Policy

<https://icn.iowa.gov/about/policies>

#### Customer Support

Phone: (800) 572-3940 - ICN's Network Operations Center

Email: [ICNServiceDesk@iowa.gov](mailto:ICNServiceDesk@iowa.gov)

Website: <https://icn.iowa.gov/support/how-do-i-contact-icn-support>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

[fcc.gov/consumer](https://fcc.gov/consumer)

Unique Plan Identifier: F0009183013000500GOVIAG020