

Broadband Facts

Iowa Communications Network (ICN)

ICN Education Rate – 1000Mb

Fixed Broadband Consumer Disclosure

Monthly Price

\$1,500.00

This Monthly Price is not an introductory rate. This Monthly Price does not require a contract. Price does not include discounts.

Length of contract	Month to Month
Installation Fee	\$500.00
Early Termination Fee	None
Government Taxes	Varies by Location
Construction charges may apply	

Discounts & Bundles

Promotional discounts may be available for services at certain customer locations. Option to use your own internet equipment.

Speeds Provided with Plan

Typical Download Speed	Up to 1000 Mbps
Typical Upload Speed	Up to 1000 Mbps
Typical Latency	15.0 milliseconds or less

Data Included with Monthly Price - Unlimited Data

Charges for Additional Data Usage N/A

Network Management Policy

<https://icn.iowa.gov/network-management>

Privacy Policy

<https://icn.iowa.gov/about/policies>

Customer Support

Phone: (800) 572-3940 - ICN's Network Operations Center

Email: ICNServiceDesk@iowa.gov

Website: <https://icn.iowa.gov/support/how-do-i-contact-icn-support>

Learn about the terms used on this label. Visit the Federal Communications Commission's Consumer Resource Center.

fcc.gov/consumer

Unique Plan Identifier: F0009183013001000GOVIAE010