

A VITAL & SEAMLESS COMMUNICATIONS SYSTEM

Allamakee Community School District
Waukon, IA



Student Population
1,100

Staff Members
200

Technology Contact
Andy Reichard

Waukon Population
3,900

TEAM EFFECTIVENESS

Zoom Workplace

- Zoom Meetings
- Zoom Phones
 - Common Area Licenses
- Digital Signage
- Zoom Rooms



ICN & ZOOM PARTNERSHIP

Allamakee CSD was the first customer to jump on board with the new partnership between ICN and Zoom. The Zoom solution brings a reliable application to ICN users that includes components like scheduling, digital signage, visitor management, virtual reception, workspace booking, and Zoom rooms.

SEAMLESS FUNCTIONALITY



Zoom Phones utilizes the full functionality of the backend phone system.

Even though it is relatively new, it's fully featured like a mature on-premise phone system for easy and smooth communications.

Porting existing numbers was something that stressed me out, but the Zoom porting team made it seamless and easy.

Andy Reichard Technology Director, Allamakee CSD

CUSTOMER COMMENTS

Andy Reichard explains the resources available during deployment, the importance of Zoom, and the benefits of the ICN.

Deployment Experience

Going through the on-boarding with Zoom, there was training on features, which were straight forward and user-friendly. The trainer became a technical contact, always ready to help.

There was some hesitation about transferring existing numbers, but the Zoom porting team made it a smooth and seamless experience.

When you partner with the ICN and Zoom, it brings undeniable benefits.



Why is Connecting with Zoom Important?

Zoom meetings are important to our school because we use virtual learning on snow days, plus the myriad of virtual meetings our teachers have. We've now implemented Zoom phones, which are vital for our safety and communications.



Benefits of the ICN?

ICN staff was in a transition to their Zoom partnership when we had already started with Zoom. ICN ramped up their communication with us and was as responsive as they could be on contracting and licensing. The communication has been steady, while we work out the kinks in our use of Zoom phones.