

ENHANCE COLLABORATION  
MODERNIZE YOUR PHONE SYSTEM  
SIMPLIFY YOUR PLATFORM



# Zoom

DELIVERED BY ICN

In today's hybrid work environment, ICN and Zoom will enhance the collaboration experience by making it easier for your employees to communicate with customers. With the Zoom cloud-based platform, users will be able to take advantage of the many online features and solutions.

## zoom

ICN is a Zoom Reseller, and has achieved Zoom service accreditation to provide knowledge and service solutions to our authorized users.

## ZOOM

### A SINGLE PLATFORM FOR VIDEO, VOICE, CHAT AND MEETINGS.

Take advantage of the many features and solutions of the Zoom Workplace, such as:



**Meetings:** Boost productivity with collaboration tools for seamless video.



**Team Chat:** Enhance team communication with messaging, file sharing, and continuous chats.



**Scheduler:** Simplify appointment management with this tool for effortless organization.



**Phone:** Modernize your phone system with robust, easy-to-use calling.



**Whiteboard:** Brainstorm, plan, and learn using virtual whiteboards.



**Clips:** Easily create and share professional video messages.



**Online Webinars or Single-Session Events:** Take online events to the next level with the Online Webinars or Single-Session Events featuring interactive live video hosting, live streaming, and HD recordings.



Iowa Communications Network

**Grimes State Office Bldg.**

400 East 14th Street | Des Moines, IA 50319

[icn.iowa.gov](http://icn.iowa.gov)

(800) 572-3940 / [ICN.info@iowa.gov](mailto:ICN.info@iowa.gov)



## KEY FACTORS FOR CHOOSING ICN FOR YOUR ZOOM SOLUTION

### Zoom's FedRamp Environment

ICN can offer federal and state government users a connection to Zoom for Government. This easy to use collaboration platform prioritizes security with data protection and compliance.

### Reporting & Analytics

By utilizing the user-friendly centralized administration portal, you have the ability to provision and oversee users, monitor business interactions, and perform additional tasks.

### Bring Your Own Carrier

Using this cloud service, enterprise customers have the flexibility to keep their current phone service provider by redirecting existing voice circuits to the Zoom Phone cloud or implementing a hybrid solution.

### Bring Your Own Device

Whether in the office or working remotely, end users can bring to the table their own SIP-based VoIP devices from third-party vendors to help decrease overall implementation costs.

### Modern Cloud Phone System

Zoom Phone includes traditional PBX features that enable employees to talk and interact in new ways to keep businesses moving. With employees working remotely, organizations can consolidate phone, chat, and meetings into a single app, while also providing cloud-based innovative PBX functionality.

### Nomadic E911 Capabilities

Zoom Phone allows users to contact emergency services from any location and simultaneously alert an internal safety team without the need for an additional 911 service provider. Organizations use a variety of facility types, so it is critical you can tailor emergency services to a precise location.