

**BLOCKS TRAFFIC**  
**GUARDS INFORMATION**  
**PROTECTS USERS**



MANAGED

# Firewall

Whether you are a small or large sized entity, our managed firewall solution can scale according to the size of your organization.

Our solution includes ICN provided firewall hardware and licenses, while also offering premium and professional support from our security experts for service management and technical configurations.

## MANAGED FIREWALL

**DO YOU HAVE VISIBILITY INTO YOUR NETWORK? TAKE ADVANTAGE OF OUR FIREWALL SOLUTION.**

### Security Support

Providing Tier 1 and Tier 2 support, including basic troubleshooting; policy configuration; escalation of code, performance or hardware issues; and escalation to the manufacturer, if needed.

### Licensing & Hardware

Includes ICN provided firewall hardware and licenses.

### Threat Management

Access to firewall event logs and reporting.

### Equipment Migration

As part of this service, ICN will work with you to configure and apply current firewall rules in an effective and efficient manner to keep your network protected.

### Technology Assurance Plan

We assist in replacing your hardware with the newest models that have been updated with the most recent patches and hardened software when a unit is declared end of life.



Iowa Communications Network

**Grimes State Office Bldg.**

400 East 14th Street | Des Moines, IA 50319

[icn.iowa.gov](http://icn.iowa.gov)

(800) 572-3940 / [icn.css@iowa.gov](mailto:icn.css@iowa.gov)