# ENHANCE COLLABORATION **MODERNIZE YOUR PHONE SYSTEM** SIMPLIFY YOUR PLATFORM

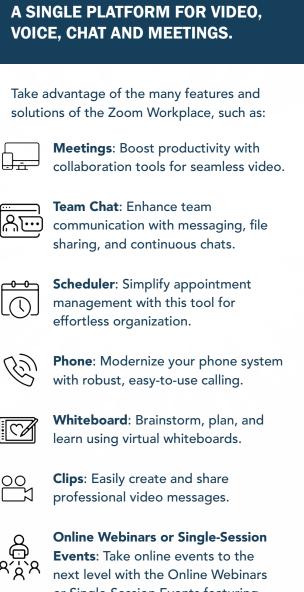


# Zoom DELIVERED BY ICN

In today's hybrid work environment, ICN and Zoom will enhance the collaboration experience by making it easier for your employees to communicate with customers. With the Zoom cloud-based platform, users will be able to take advantage of the many online features and solutions.

ICN is a Zoom Reseller, and has achieved Zoom service accreditation to provide knowledge and service solutions to our authorized users.

#### ZOOM



or Single-Session Events featuring interactive live video hosting, live

streaming, and HD recordings.

I**O**WA

Iowa Communications Network

Grimes State Office Bldg. 400 East 14th Street | Des Moines, IA 50319

icn.iowa.gov (800) 572-3940 / ICN.info@iowa.gov



## **KEY FACTORS FOR CHOOSING ICN FOR YOUR ZOOM SOLUTION**

#### Zoom's FedRamp Environment

ICN can offer federal and state government users a connection to Zoom for Government. This easy to use collaboration platform prioritizes security with data protection and compliance.

### **Bring Your Own Carrier**

Using this cloud service, enterprise customers have the flexibility to keep their current phone service provider by redirecting existing voice circuits to the Zoom Phone cloud or implementing a hybrid solution.

### **Modern Cloud Phone System**

Zoom Phone includes traditional PBX features that enable employees to talk and interact in new ways to keep businesses moving. With employees working remotely, organizations can consolidate phone, chat, and meetings into a single app, while also providing cloud-based innovative PBX functionality.

#### **Reporting & Analytics**

By utilizing the user-friendly centralized administration portal, you have the ability to provision and oversee users, monitor business interactions, and perform additional tasks.

### **Bring Your Own Device**

Whether in the office or working remotely, end users can bring to the table their own SIP-based VoIP devices from thirdparty vendors to help decrease overall implementation costs.

### Nomadic E911 Capabilities

Zoom Phone allows users to contact emergency services from any location and simultaneously alert an internal safety team without the need for an additional 911 service provider. Organizations use a variety of facility types, so it is critical you can tailor emergency services to a precise location.